

UTILITY
PATENT APPLICATION
TRANSMITTAL

Attorney Docket No.	022195-1.00US	1
First Inventor	Brown, Wendell D.	
Title	VIRTUAL CALL CENTER	
Express Mail Label No.	EV 322 213 425 US	

(Only for new nonprovisional applications under 37 CFR 1.53(b))

					Mail Stop Patent Application					
APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.				ADDF	RESS TO		oner for Patents			
<u> </u>					Alexandria, VA 22313-1450 7. CD-ROM or CD-R in duplicate, large table or					
		ansmittal Form (e.g., PTO/SB/17) an original and a duplicate for fee processing)			 CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix) 					
	Applicant claims small entity status.			8. Nuc	8. Nucleotide and/or Amino Acid Sequence Submission (c)					
	See 37 CFR 1.27. Specification [<i>Total Pages</i> 17]			· <u> </u>	(if applicable, all necessary) a. □ Computer Readable Form (CRF)					
-	(preferred arrangement set forth below) - Descriptive title of the Invention				b. Specification Sequence Listing on:					
	Cross Reference	to Related Application			i. CD-ROM or CD-R (2 copies); or					
	Reference to sequ	ding Fed sponsored uence listing, a table	,							
	or a computer pro Background of the	gram listing append Invention	ix		ii. ☐ Paper number of pages					
	Brief Summary of the Invention Brief Description of the Drawings (if filed)	iled)	c. Statements verifying identity of above copies ACCOMPANYING APPLICATIONS PARTS							
	Detailed Description Claim(s)			9. 🗌			er sheet & document(s)			
	Abstract of the Dis	sclosure		10.	•	73(b) Statemer		,		
4. 🔯 1	Drawing(s) (35 L	ISC 113) ITO	tal Sheets 2	, -		e is an assigne				
	or Declaration			11. 🗆	English Tra	anslation Docu	ment (if applicable)			
a. 🛭	Newly execut	ed (original or cop	oy)	12. 🔲		Disclosure	☐ Copies of II	os		
ь. [Copy from a p	orior application (3	37 CFR 1.63 (d))	13. 🗆		(IDS)/PTO-144 Amendment	19 Citations			
	<u> </u>		h Box 18 completed	14. 🛛	-		(MPEP 503)			
i.		N OF INVENTOR nent attached deletir			(Should be specifically itemized)					
	named in the 1.63(d)(2) and	prior application, sed	e 37 CFR	15. 🗀	15. Certified Copy of Priority Document(s) (if foreign priority is claimed)					
6. 🛛 A	` ` ` `	Sheet. See 37 C	FR 1.76	16. 🛚	16. Nonpublication Request under 35 U.S.C. 122					
				•	(b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent					
					Other:					
18. If a CON specification	ITINUING APPLICATION IN TOUR INCOME IN THE STATE IT IN THE STA	ATION, check appr le. or in an Applicat	opriate box, and suppion Data Sheet under	oly the requisi r 37 CFR 1.76	te information	below and in th	e first sentence of the			
☐ Conti	_	☐ Divisional	☐ Continuation-in-pa			or application No	:			
	plication informatio			re of the prior		nit: rom which an o	ath or declaration is sup	nlied		
under Box !	5b, is considered	a part of the disclo	sure of the accompa	nying continu	ation or divisi	onal application	and is hereby incorpor ubmitted application par	ated by		
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Name			· · · · · · · · · · · · · · · · · · ·							
Address										
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City	- Oldio				Zip Code	<u>.</u>				
Country	Country Telephone		(650) 326	(650) 326-2400 Fax (650) 326-2422						
Name (Print/Type) Kenneth R. Allen			Registratio	Registration No. (Attorney/Agent) 27,301						
Signature	Signature Lernett R. Alle			Date March 8, 2004			•			
Namen N. Alle										

Complete if Known **FEE TRANSMITTAL** Application Number Unassigned for FY 2004 Herewith Filing Date Effective 10/01/2003. Patent fees are subject to annual revision. Brown, Wendell D. First Named Inventor Applicant claims small entity status. See 37 CFR 1.27 Unassigned Examiner Name Unassigned Art Unit 022195-1.00US TOTAL AMOUNT OF PAYMENT 385 Attorney Docket No.

METHOD OF PAYMENT (check all that apply)	FEE CALCULATION (continued)					
Check Credit Card Money Order Other None	3. ADD	ITIONAL F	FEES			
Deposit Account:	Large	Entity	Small	Entity	_	
Deposit	Fee Code	Fee (\$)	Fee Code	Fee (\$)	Fee Description	Fee Paid
Account 20-1430 Number	1051	130	2051	65	Surcharge - late filing fee or oath	
Deposit	1052	50	2052	25	Surcharge - late provisional filing fee or cover sheet.	
Account Townsend and Townsend and Crew LLP		130	1053	130	Non-English specification	
Name	1812	2,520	1812	2,520	For filing a request for reexamination	
The Director is authorized to: (check all that apply) Charge fee(s) Indicated below Credit any overpayments	1804	920*	1804	920*	Requesting publication of SIR prior to Examiner action	
Charge any additional fee(s) or any underpayment of fee(s)	1805	1,840*	1805	1,840*	Requesting publication of SIR after Examiner action	
Charge fee(s) indicated below, except for the filling fee	1251	110	2251	55	Extension for reply within first month	
to the above-identified deposit account.	1251	420	2252	210	Extension for reply within second month	
FEE CALCULATION	1'232	420	2232	210	Excellent to reply main accord mount	
1. BASIC FILING FEE	1253	950	2253	475	Extension for reply within third month	
Large Entity Small Entity	1254	1,480	2254	740	Extension for reply within fourth month	
Fee Fee Fee Fee Description Fee Paid Code (\$) Code (\$)	1055	0.040	2255	4.005	Extension for conty within fifth most	——
1001 770 2001 385 Utility filing fee 385	1255	2,010	2255	1,005	Extension for reply within fifth month	
1002 340 2002 170 Design filing fee	1401	330 330	2401	165 165	Notice of Appeal Filing a brief in support of an appeal	<u> </u>
1003 530 2003 265 Plant filing fee	1402	290	2402	145	Request for oral hearing	\vdash
1004 770 2004 385 Reissue filing fee	1403		17		Petition to Institute a public use	\vdash
1005 160 2005 80 Provisional filing fee	1451	1,510	1451	1,510	proceeding	
SUBTOTAL (1) (\$)385	1452	110	2452	55	Petition to revive - unavoidable	
200101VE (1) (4)202	1453	1,330	2453	665	Petition to revive – unintentional	
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE	1501	1,330	2501	665	Utility issue fee (or reissue)	
Fee from	1502	480	2502	240	Design issue fee	
Extra Claims below Fee Paid	1503	640	2503	320	Plant issue fee	<u> </u>
Total Claims 20 -20** = 0	1460	130	1460	130	Petitions to the Commissioner	\square
Independent 2 -3** = 0 X\$43 = \$0	1807	50	1807	50	Petitions related to provisional applications	
Multiple	1806	180	1806	180	Submission of Information Disclosure Stmt	
Dependent	8021	40	8021	40	Recording each patent assignment per property (times number of properties)	
Fee Fee Fee Fee Description						
Code (\$) Code (\$) Fee Description 1202 18 2202 9 Claims in excess of 20	1809	770	2809	385	Filing a submission after final rejection (37 CFR § 1.129(a))	
1201 86 2201 43 Independent claims in excess of 3	1810	770	2810	385	For each additional invention to be	
1203 290 2203 145 Multiple dependent claim, if not paid	4824	770	2024	205	examined (37 CFR § 1.129(b)) Request for Continued Examination	
1204 86 2204 43 Reissue independent claims over original patent	1801	770	2801	385	(RČE)	
1205 18 2205 9 Relssue claims in excess of 20 and over original patent	1802	900	1802	900	Request for expedited examination of a design application	
SUBTOTAL (2) (\$)0	Other fe	e (specify))			
**or number previously paid, if greater, For Reissues, see above	*Reduc	ed by Basi	c Filina I	Fee Paid	SUBTOTAL (3) (\$)	
					(4)	<u></u> _

SUBMITTED BY	SUBMITTED BY			Cor	Complete (if applicable)		
Name (Print/Type)	Kenneth R. Allen	Registration No. (Attorney/Agent)	27,301	Telephone	650-326-2400		
Signature	Lenneth R. Aller			Date	March 8, 2004	 ر	

U.S. Patent and Trademark Office; U. S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

NONPUBLICATION REQUEST CERTIFICATION UNDER 35 U.S.C. 122(b)(2)(B)(i)

First N	amed Inventor	Brown, Wendell D.	
Title	Virtual Call Center		
Atty Docket Number		022195-1.00US	

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing.

I hereby request that the attached application not be published under 35 U.S.C. 122(b).

March 8, 2004 Date

Signa

Kenneth R. Allen

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant **must** notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).**

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(a). The information is used by the public to request that an application not be published under 35 U.S.C. 122(b) (and the PTO to process that request). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 6 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.